

DECISION MEMORANDUM

TO: COMMISSIONER ANDERSON
COMMISSIONER HAMMOND
COMMISSIONER LODGE
COMMISSION SECRETARY
COMMISSION STAFF
LEGAL

FROM: CLAIRE SHARP
DEPUTY ATTORNEY GENERAL

DATE: MARCH 21, 2023

SUBJECT: IN THE MATTER OF STONERIDGE UTILITIES' REQUEST FOR A
FORMAL REVIEW RELATING TO THE REBILLING OF MOTOR
COACH VILLAGE HOA METER NO. 247; CASE NO. SWS-W-23-01.

On February 21, 2023, Stoneridge Utilities (“Stoneridge” or “Company”) filed a formal complaint against the Motor Coach Village HOA related to the rebilling of Motor Coach Village HOA Meter No. 247. The Company argues that the Company should be allowed to rebill for a period of three years under Commission Rule 203. Stoneridge and the Motor Coach Village HOA were unable to resolve their differences through the informal complaint process.

FORMAL COMPLAINT

Stoneridge argues that the rebilling timeframe should be extended because it was reasonable for Motor Coach Village HOA to have known of the inaccurate billing. Stoneridge contends that there was no special contract between Stoneridge and the Motor Coach Village HOA that allowed an exception to the approved tariff rate.

RECOMMENDATION

Staff recommends the Commission issue a Summons to the Motor Coach Village HOA directing it to answer or otherwise respond to the complaint within **twenty-one (21) days**. Staff also recommends the Commission allow **fourteen (14) days** for interested persons to reply to the Motor Coach Village HOA’s answer.

COMMISSION DECISION

Does the Commission wish to:

- (1) Issue a Summons to the Motor Coach Village HOA giving them **twenty-one (21) days** to respond to the Summons?
- (2) Allow replies within **fourteen (14) days** of the response deadline?



Claire Sharp
Deputy Attorney General

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